

Mashable

The best and worst airports in the U.S., according to Twitter



New York's LaGuardia airport.

IMAGE: FLICKR, [JOSEPH](#)



BY [JESSICA PLAUTZ](#) 4 DAYS AGO

Airports, for most travelers, are a means to an end: Get in, get through and get on your way.

While some airports have spent millions on creating lounges and amenities to make layovers more pleasant — or even quite lovely — other airports have kept comforts to a minimum.

We looked at Twitter mentions of the top 20 most-trafficked airports in the United States to see which were making customers happy, and which were making them miserable. [Crimson Hexagon](#) analyzed more than 3 million tweets over the past year that mentioned the airport's full name or code to determine the most-hated (and most-liked) airports in the U.S.

By comparing the percentage of positive and negative tweets about each airport, these are rankings, ordered from best to worst:

1. Orlando International, Florida (MCO)
2. Salt Lake City, Utah (SLC)
3. **Miami International, Florida (MIA)**

4. Minneapolis-St. Paul International, Minnesota (MSP)
5. Dallas-Fort Worth, Texas (DFW)
6. San Francisco International, California (SFO)
7. Detroit Metropolitan Wayne County, Michigan (DTW)
8. Hartsfield-Jackson, Atlanta, Georgia (ATL)
9. Charlotte Douglas International, North Carolina (CLT)
10. Los Angeles International, California (LAX)
11. John F. Kennedy, New York, New York (JFK)
12. Boston International, Massachusetts (BOS)
13. Denver International, Colorado (DEN)
14. Phoenix International, Arizona (PHX)
15. Seattle-Tacoma International, Washington (SEA)
16. Newark International, New Jersey (EWR)
17. Chicago O'Hare, Illinois (ORD)
18. LaGuardia, New York, New York (LGA)
19. George Bush International, Houston, Texas (IAH)
20. Philadelphia International, Pennsylvania (PHL)

LaGuardia airport in New York was ranked 18th according to Twitter sentiment, which is worth noting since it's the only U.S. airport often included in the [Guide to Sleeping in Airports'](#) annual rankings of the worst hubs in the world.

Each year, the Guide asks travelers to rank hubs around the U.S. and world. Questions include how nice or terrible it is to stay overnight, as well as other questions about available amenities.

The most-reviled airports in North America in 2014

1. La Guardia International, New York (LGA)
2. Los Angeles International, California (LAX)
3. Honolulu International, Hawaii (HNL)
4. Newark Liberty International, New Jersey (EWR)
5. John F. Kennedy International, New York (JFK)
6. Philadelphia International, Pennsylvania (PHL)
7. Miami International, Florida (MIA)
8. Cancun International, Mexico ()
9. Las Vegas McCarran International, Nevada (LAS)
10. Washington Dulles International, D.C. (IAD)

New York Governor Andrew Cuomo, joined by Vice President Joe Biden, [announced plans in October](#) to find new designs for the New York region's airports through a contest.

"LaGuardia and JFK Airports were constructed in 1939 and 1960, respectively, and have since experienced substantial growth in customers," the governor said in [a statement](#). "Last year, the two airports served more people than at any other time in their history — a total 77 million passengers, or roughly one-quarter of the entire U.S. population."

The Port Authority's Board of Commissioners will choose the best three designs for each airport. Finalists could receive as much as \$500,000 to develop their plans.

Biden said the plan "could be a blueprint for the nation."